

Feedback channels

At Carmel, our service commitment is to respond to emails within 2 business days. Responses may be in the form of an email reply, a phone call or a face-to-face discussion. Please make it clear at the time of your grievance

ELC and Primary School

For all matters, your first port of call is your child's classroom teacher (unless the matter pertains to teaching and learning within the Jewish Studies context).

If your classroom teacher is unable to assist, please email the Head of Jewish Studies and Hebrew in the Primary School, [Debbi Bennet](#)

